

Please note that this is a tentative program that can be subjected to minor changes on the contents, and speakers announced (depending on availability and schedules)

**DATES: 10th-11th DECEMBER, 2018**

**Day 1: Monday 10th**

**ASSISTED REPRODUCTION PROCEDURES AND MANAGEMENT WORKSHOP**

Schedule: from 09:00 to 16:00h

**9.00-10.00** Information technologies in assisted reproduction: controlling clinical and economical KPIs *Mr. Carlos Orrico (Internal Audit, Finance)*

**10.00-11.00** MANAGEMENT CONTROL

Understand the role of management control

Understand Executive information systems (BSC) and its application within an IVF clinic

THE COST OF QUALITY

*Mr. Carlos Orrico (Internal Audit, Finance)*

**11.00-11.30** Tea-break

**11.30-12.30** STRATEGY AND BUSINESS PLAN: IVI APPROACH

Understand the strategy plan cycle

Understand the reason for having a business plan

Understand the different parts of the business plan

*Mr. Carlos Orrico (Internal Audit, Finance)*

**12.30-13.30** IT Systems: software

*Mr. Miguel Angel Almudever (Global Head of IT, Business Intelligence and Performance Metrics, IVI-RMA Global Headquarters)*

**13.30-14.30** Total quality management in IVF centres: from ISO to lean management

*Dr. Javier Herrero (Embryologist & Project Manager, Medical Affairs)*

**14.30-15.30** LUNCH ILC

**15.30** Taxi to IVI Clinic

CLINIC VISIT/Schedule: from 16:00-18:00

IVI VALENCIA/Plaza de la Policia Local, 3/Tel: (0034) 963 050 900

**16.00-17.00** Visit IVI Valencia Clinic

Clinic's facilities IVE & Andro Laboratories

TIK

Andro - Dr. Rocio Rivers

**17.00-18.00** Visit IVI Valencia Clinic

**Day 2: Monday 11th IVI ALICANTE CLINIC VISIT/Schedule: from 11:00-15:00**

IVI ALICANTE: Avenida de Denia, 111 /03015 Alicante -TI: 0034 966 01 24 90

